

JCD Ideas Holdings Pty Ltd T/as
Cafeideas
ABN 31 126 150 098
ACN 126 150 098

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Warranty

This warranty sets out the levels of responsibility for JCD Ideas Holdings Pty Ltd T/as Cafeideas in regard to their imported products.

Metal Frames

All of Cafeideas imported metal frames are covered by a 12 month warranty against faulty workmanship and metal fatigue.

Aluminium

All of Cafeideas imported aluminium furniture items are covered by a 12 month warranty against faulty workmanship and metal fatigue. It does not cover damage caused by misuse.

Wicker

All of Cafeideas imported wicker products are UV resistant and covered by a 12 month warranty against faulty workmanship. It does not cover damage caused by excessive heat, misuse or vandalism.

Polypropylene Chairs

All of Cafeideas imported Polypropylene chairs manufactured for outdoor use are UV resistant and are covered by a 12 month warranty from fading, cracking or splitting.

Laminated Plywood Shells

All of Cafeideas imported Plywood shells are covered by a 12 month warranty against cracking or splitting. This also covers de-lamination caused by faulty workmanship but not against chipping or damage caused by misuse.

Chrome Plating

The warranty for chrome plating is covered for 12 months and includes any cracking or splitting. It does not cover any rusting as a result of being exposed to outdoor environments.

Foam

The warranty on foam is for 12 months but does not cover damage caused by liquids or vandalism. UK standard foam is used on all upholstered products.

Timber

The warranty on solid timber covers faulty workmanship but not against natural movement or other effects beyond our control. It does not cover chipping or damage caused by misuse.

Formica/Laminate

Formicas and laminates are bonded to a substrate using a spray contact adhesive and rolled under an even pressure. The warranty covers defects caused by faulty workmanship but not against de-lamination caused by excessive heat or misuse.

Fabrics

The warranty on fabric covers defects caused by faulty workmanship. It does not cover damage caused by liquids or vandalism.

Other Manufacturer's Products

Furniture sourced but not directly imported by JCD Ideas Holdings Pty Ltd T/as Cafeideas is subject to the particular manufacturer's warranty. A copy of such warranty documentation is available upon request.

All of the above warranties will be deemed void if furniture is damaged through neglect, misuse, abuse, acts of nature, fire or freezing.

All warranty claims must be notified in writing to our Sydney office for evaluation. A warranty form can be downloaded from our website www.cafeideas.com.au or you may request one from our office. Photo evidence may be required to support your claim if item(s) cannot be brought to Cafeideas for inspection.