

JCD Ideas Holdings Pty Ltd T/as

**Cafeideas**

ABN 31 126 150 098

ACN 126 150 098

Showroom Address:

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Strawberry Hills NSW 2012

1300 CAFEIDEAS

Ph: (02) 9690 2116

Fax: (02) 9690 2146

Email: [sales@cafeideas.com.au](mailto:sales@cafeideas.com.au)

[www.cafeideas.com.au](http://www.cafeideas.com.au)



## WARRANTY / SERVICE CLAIM FORM – Fax Back to (02) 9690 2146

**All information must be completed in full for claim to be processed.**

Date: \_\_\_\_\_ Invoice No: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_ Customer: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Item/Model Number: \_\_\_\_\_ Serial No: \_\_\_\_\_

Fault/Problem: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

(Please describe what the problem/fault is and if not working ie; fan not blowing or not cooling at correct temp, etc...We need as much information in order to assist you with the claim. )

Damage: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

(Please email pictures of damaged items to [sales@cafeideas.com.au](mailto:sales@cafeideas.com.au) and quote your invoice number for reference. Unless images are supplied, claims will not be processed if customer cannot return goods to store to be sighted. Images must be sufficient and support the claim.)

Signed: \_\_\_\_\_

Print Name: \_\_\_\_\_